



## Alternate EVV Systems

If you would like to utilize your own EVV system or a third party vendor's EVV system, please review steps in the steps below.

This process is highly dependent on how long the provider and/or vendor takes completes their steps in the process. If steps are completed within the recommended timeframes identified, then the estimated alternate EVV system integration process takes approximately eight weeks to complete. Providers are encouraged to plan a minimum of eight weeks for their alternate EVV system integration. If a provider and/or vendor exceeds the recommended timeframes below, the integration process will take longer to complete.

1. **Review Alternate EVV System Integration documentation and notify DXC Provider Services of 'Intent to Integrate'.**
  - a. Maine Alternate EVV System Integration Process Guide
  - b. Alternate Data Collection Interface Specifications
  - c. Please contact the Provider Services Call Center at 1-866-690-5585, Option 3; TTY users dial 711. The Call Center representative will notify Sandata to begin the Alternate EVV System Integration process.
2. **Sandata issues testing documentation, test credentials and testing URL to Provider.**
  - a. If utilizing an Alternative EVV Vendor, Providers are instructed to share test credentials and testing URL with their Vendor.
3. **Provider and/or vendor builds test scenarios outlined in the Alternate EVV System Integration documentation checklist.**
  - a. [Maine Alternate EVV System Integration Process Guide](#)
4. **Provider and/or vendor submit test files through the testing URL to Sandata.**
5. **Sandata team evaluates test files and creates scorecards for the provider and/or vendor.**
6. **Provider and/or vendor will review scorecard or receive notification of successful results pending the Office of MaineCare's (OMS) approval.**
  - a. If test results show failures, the provider and/or vendor will need to redevelop the interface as needed to meet the Interface specification documentation and outlined testing scenarios, for test file resubmission. The scorecard will reflect a list the errors and Sandata Tier 3 will assist the provider and/or vendor with correcting the issues. Provider will recommence step 3. **Note:** Depending on errors

encountered, the timeframe to address issues are specific to provider's test results and responsiveness in submitting new test files.

- b. If test results are successful, Provider will receive a notification from Sandata that a request for production credential approvals has been sent to OMS.
7. **DXC and OMS will review production credential approval request and provide approval to Sandata.**
8. **Provider and/or vendor will confirm Alternate EVV System interface production date with Sandata, and Sandata will issue Production Credentials.**
9. **After Provider and/or vendor's interface implementation, the provider and/or vendor may submit EVV records through their Alternate EVV System to the Sandata Aggregator. Note:** In order for an alternate EVV vendor to be added to Sandata's approved vendor list, the vendor needs to notify Sandata that they are successfully moving data into the Aggregator, via email notification. Sandata will then verify and add the vendor to the approved vendor list.
10. **Register and attend EVV trainings.**
  - a. Register for EVV trainings (Third Party Application) through LMS to learn how to utilize the system.